

Casita Rojo Cancellation Policy:

MODERATE

- Free cancellation **until 14 days before check-in** (time shown in the confirmation email). If booked less than 14 days before check-in, free cancellation for 48 hours after booking, up to 24 hours before check-in
- After that, guests can cancel up to 24 hours before check-in and get a refund of the nightly rate and the cleaning fee, but not the service fee

1 DAY PRIOR

- For a full refund of the nightly rate, the guest must cancel at least full 24 hours before the listing's local check-in time (shown in the confirmation email). The service fee will not be refunded unless the guest cancels within the free cancellation period for their reservation.

CHECK IN

- If the guest cancels less than 24 hours before check-in, the first night is non-refundable.

CHECK OUT

- If the guest arrives and decides to leave early, the nightly rate for the nights not spent 24 hours after cancellation are fully refunded.